Hi there.

Thank you for purchasing a ticket to a Fringe event at The Gov.

Due to COVID-19 restrictions, the way we structure shows here is a little different, and until dancing is allowed, all our events are seated. We supply a mix of row seats, standing tall tables + low tables for diners.

In order to assist us with our seating plan, and to ensure you're seated with your group, we ask that you confirm whether you'd like to be seated with someone who is not part of your reservation, and if you'd like to eat dinner in the venue prior to the show ASAP.

If you are attending with a group who is not part of your reservation and you would all like to be seated together, we require you to supply the ticket holder's name, email and phone number, so we can trace their order.

If you'd like to dine in the venue prior to the show, you need to book in direct with the hotel.

Please email Nat on functions@thegov.com.au with any and all seating and dinner requests.

As you all know, here at The Gov we've been doing our best to keep the music playing and provide a fun and safe environment for all of you, our staff, and the performers who keep on sharing their magic with us.

As we are required to socially distance patrons at venue entry, please be aware doors open around 30 - 60 mins prior to the show starting (\*times are subject to change - and it can be up to 120 minutes on events with dinner prior to the show).

Every person who visits The Gov will need to sign in. This is either by scanning our QR code on your phones, or with an 'old fashioned' pen and paper. Due to state government regulations, it's not an option but a legal requirement.

So, when you arrive at The Gov, please look out for the scannable QR Codes on each table, or if you are tech-averse we'll have a sign-in sheet at each entry of the hotel. Our COVID Marshall will check in with you to make sure the deed is done, so please be friendly and patient as they go about doing their job.

## If you need to download the MyGovSA app for the QR Code reader you can get it HERE.

And while you haven't been able to dance at our place for a while, it feels like we've been doing a hot shoe shuffle to ensure your health and safety so you feel confident to visit, including:

- Reduction of capacity in all hotel areas (Front Bar, Fireplace Room, Restaurant and Venue)
- Tickets connected to table seating for all venue shows so you can sit with your family or friends.
- Table seating in the restaurant, fireplace, saloon and front bar areas for meals and peformances.
- Plenty of spacing between tables so you can move in and out while maintaining social distancing.
- No communal dancefloors, but feel free to discretely bop on the spot.
- Removal of all stool seating from our bars, which means you can get a drink without having to squeeze past someone sitting there.
- Floor stickers marking out 1.5 metre spacing.
- Hand sanitiser stations throughout the hotel.
- Intensive cleaning regime before hotel opens and between performances in the venue.
- Regular cleaning of high usage areas like bars, tables and chairs during service hours.
- Staff have received updated training to ensure COVID-Safe practices throughout all areas of the hotel and are staying home if they feel unwell at any time.

The safety of our patrons and staff is of highest priority as we want to be able to keep our doors open and it takes us all working together to achieve that goal.

We are grateful for everyone who has visited us for a drink, a meal, and to catch a show. Let's keep doing the right thing so we can keep the good times rolling!